# Where Do We Spend Our Income?



We work hard to provide high quality and safe Harbour services for all Harbour users and our customers. However, we can only provide these services by using income received from customers of the Harbour both commercial and leisure. Our annual report sets out the detail of what we spent our money on and this is available to download here:

Annual Report 2020.

Our independently audited annual accounts are

here: FH Accounts



If you are looking for a quick breakdown of where your money goes, we hope this summary page helps. Falmouth Harbour is obliged through the Harbour Acts (Harbour Revision Orders) to provide a safe Harbour for all its users. This costs money, people, vessels, and training. A lot of this important work is hidden but is vitally important for safety and to ensure as a Harbour we abide by our safety duties. This might mean work such as:

- 1. Removing items from the water e.g., in 2021 this has included car tyres, picnic benches.
- 2. Keeping navigation channels safe by removal of obstructions e.g., old anchors.
- 3. Channel clearances and Harbour safety patrols.
- 4. Check and maintain navigation buoys e.g. after leisure craft collision.
- 5. Attend and investigate vessel collisions.
- 6. Assist emergency responses.
- 7. Manage interactions between wildlife and leisure vessels.
- 8. Support community marine events, e.g. G7 SAS "swim out" and Red Arrows

# **Chief Executive Message**

"Falmouth Harbour is a Trust Port and its primary duty is to sustainably and safely manage the harbour - which benefits the local economy, the environment and our local stakeholder communities and customers. Falmouth harbour still offers some of the easiest and most affordable access to the water and we are keen that our customers can recognise that through paying for services they are contributing to the success of a sustainable, safe, and vibrant harbour."

# Our Response to COVID-19

Falmouth Harbour has been hit hard by COVID-19, but proudly in 2020, and again in 2021 we maintained all vital services throughout the pandemic and national lockdowns despite very challenging circumstances. This included not a single break in the 24/7 pilotage service.

In 2021 thanks to the continued support of our customers ,we were close to balancing our finances and continued to invest in our Harbour with the expansion of the marina. In addition, we gave COVID rebates to licence holders to compensate for the lockdowns in 2020 and customers inability to access our services. We hope customers appreciate that we work hard to offset our and our customers environmental impacts with a number of environmental initiatives. This hard work was recognised at the Cornwall Sustainability Awards, where Falmouth Harbour won the CSA2021 Environmental Growth award.

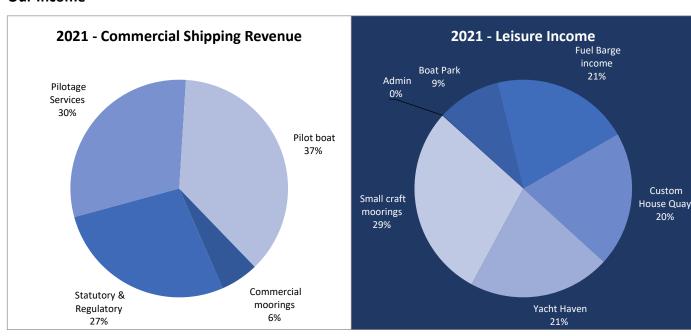
# WHERE DO WE SPEND OUR INCOME?

## **Team Falmouth Harbour**

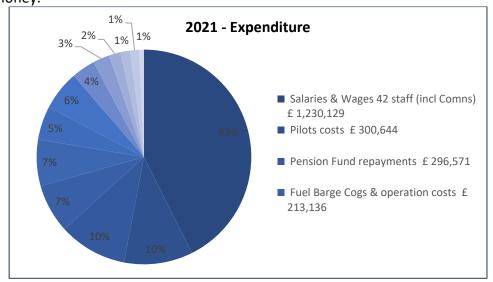
We have a highly skilled and specialist team with significant industry experience and operational responsibility. We have an amazing team of 35 employees who look after the harbour 24/7 and are on the water year-round. Our team of experts work across pilotage, operations, safety management, marine engineering, project delivery, environmental protection and finance and are passionate about making sure that Falmouth Harbour can be passed on to future generations as a world-renowned leisure venue and vibrant commercial port. In addition, we have 7 paid Commissioners that sit on the Harbour board.



### **Our Income**



**Our Expenditure** - We work incredibly hard to spend our income carefully and to consider how we commit our money.



We have a new informative website where you can now find the Black Rock weather station up and running: <u>Falmouth Harbour Wind Speed - Falmouth Harbour, Cornwall.</u>